

# e-Governance at the Local Level

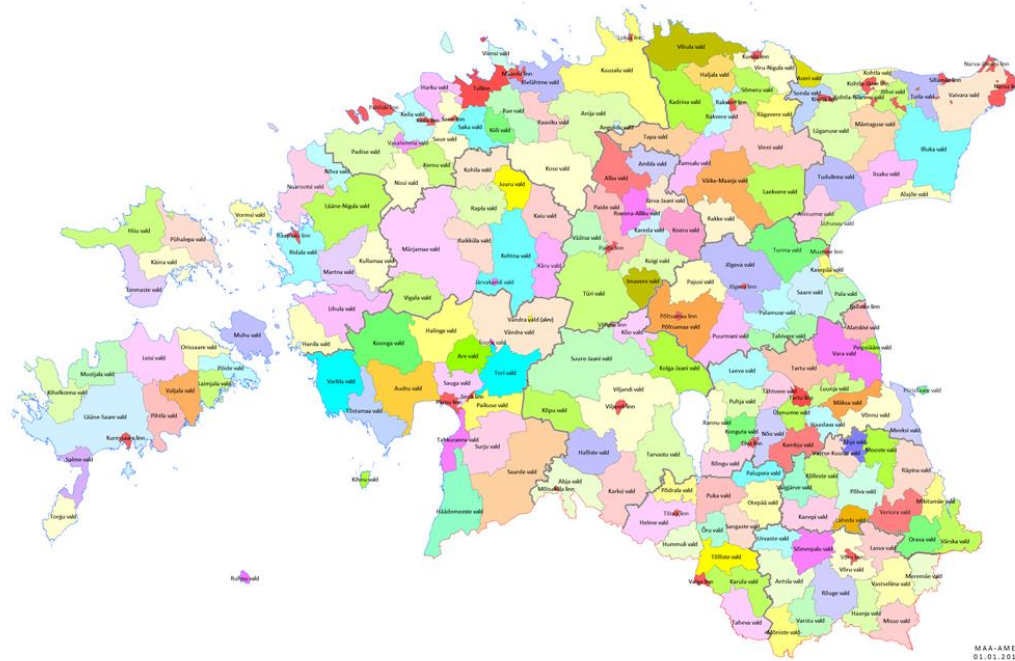
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# Lessons from Estonia



# Duties of Local Government (LG)

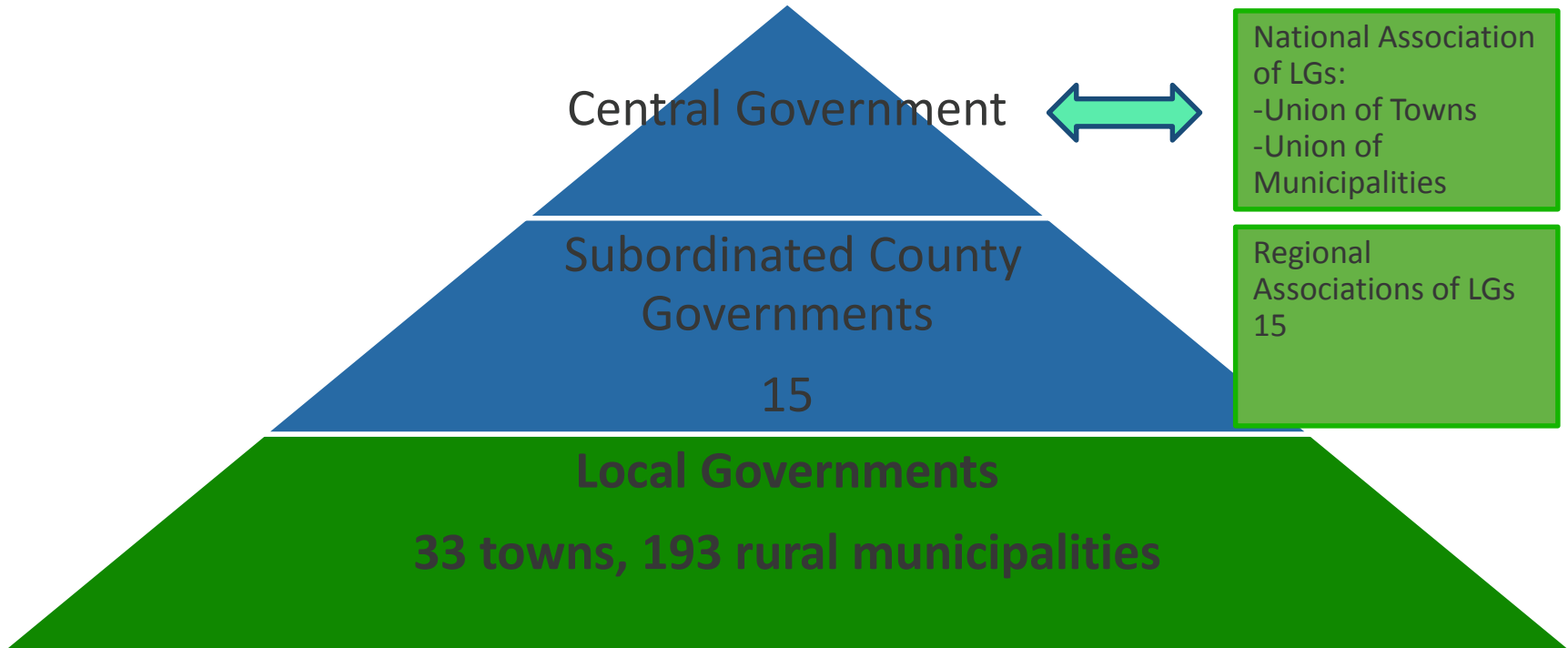
- To govern local issues based on the needs and interests of the residents
- To provide public services
- To exercise power democratically

**How ICT can support the LGs?**

# Estonian LGs by population

Numer of inhabitants	Number of LGs	% of LGs
Under 2 000	111	52%
2 001-5 000	60	28%
5 001-10 000	24	11%
10 001-20 000	13	6%
20 001-100 000	4	2%
Over 100 001	1	0,5%
<b>Total</b>	<b>213</b>	<b>100%</b>

# Public Administration in Estonia



# Tasks of LGs

- Pre-school, primary and secondary education\*
- Social care, welfare services
- Housing and utilities
- Water supply, sewage
- Spatial planning
- Municipal public transport and maintenance of municipal roads
- Youth work
- Leisure activities

# Additional tasks of LGs

Local governments also can fulfill state functions:

- which are assigned to them by law;
- which arise from a contract between an authorised state body and the LG

**Whose task is to develop local e-governance?**

# Protection of constitutional autonomy of LGs

- Duties may be imposed on a local government only pursuant to law or by agreement with the local government. Expenditure related to duties of the state imposed by law on a local government shall be funded from the state budget
- LG has the right to apply to the court to defend its legal rights or for resolving debates
- In order to protect the common interests of its members, an association of LGs has the right to appeal to the administrative court
- Municipal authorities cannot delegate their rights and tasks to central government institutions



# Role of Central Government

- Ministry of Finance/Minister of Public Administration:
  - General policy planning and development of the LG system in Estonia
    - Local Government IT Development Support
  - LG finance and budget issues, annual budget negotiations
- Ministry of Economy and Communications:
  - Internet broadband infrastructure development project EstWin
  - ICT projects of LGs financed partly by the EU Structural Funds

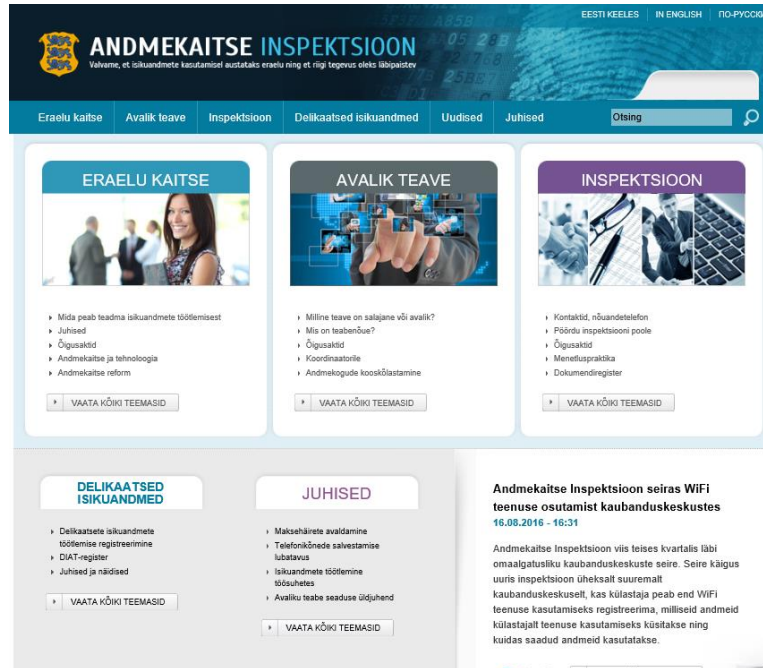
# Stimulus for e-LGs

- Public Information Act, 2001
  - Websites of LGs by 2003
    - Obligatory online content
  - Free access to Internet in public libraries by 2002
  - Document registers online by 2009
  - LGs connected to the State Information System

# Obligatory online content of LGs

- Statutes of state or local government agencies
- Formats of petitions and other documents submitted to state and local government agencies and instructions for the completion thereof
- Job descriptions of state and local government officials
- Salary rates and the procedure for payment of additional remuneration
- Information concerning unfilled positions in local government agencies;
- Drafts of policy documents and legal acts

# Supervision by Data Protection Inspectorate (AKI)



The Data Protection Inspectorate defends your constitutional rights:

- right to obtain information about the activities of public authorities;
- right to inviolability of private and family life in the use of personal data;
- right to access data gathered in regard to yourself.

# Information Systems for Local Governments

- Web Portal KOVTP
- The Council information system VOLIS



Blanketid

## Suurim asula: Nõo alevik (1542)

120 LGs

# KOVTP platform

- Local Government Service Portal
- Information architecture based on usability analysis
- Interfacing with other applications (maps, transport information, FB, ect)
- Easy content management and integration of external services
- Service provider AS Andmevara, basic package 50 EUR/month

# Information system VOLIS - public view

Information system of the local government councils

Memberships | **Sitting** | Legislations | Information systems | Initiatives |


Search Search words Advanced search

## Sittings

Type of sitting: -all- Filter

Date	Type of sitting	Local government	Agenda	Protocol	Transmission
15.03.2011	volikogu	Tabivere Vallavalitsus	15.03.2011 Tabivere Vallavolikogu istung (10)	Observe	Observe
1 Tabivere valla 2011. aasta eelarve vastuvõtmine					
	Presenter	Kalev, Kurs			
	Draft	Tabivere valla 2011. aasta eelarve vastuvõtmine			
	Result:	Regulation			
	Voting result:	10 0 0 1			
		(Accepted)			
2 Tabivere Vallavalitsuse struktuur, teenistujate koosseis ja palgaastmed					
	Presenter	Aare, Aunap			
	Draft	Tabivere Vallavalitsuse struktuur, teenistujate koosseis ja palgaastmed			
	Result:	Regulation			
	Voting result:	10 0 0 1			
		(Accepted)			
3 Tabivere Vallavalitsuse teenistujate ja töötajate palgaastmed ja palgamäärad					
	Presenter	Aare, Aunap			
	Draft	Tabivere Vallavalitsuse teenistujate ja töötajate palgaastmed ja palgamäärad			
	Result:	Regulation			
	Voting result:	10 0 0 1			
		(Accepted)			
4 Tabivere Vallavalitsuse hallatavate asutuste struktuur, töötajate koosseis ja palgaastmed					
	Presenter	Aare, Aunap			
	Draft	Tabivere Vallavalitsuse hallatavate asutuste struktuur, töötajate koosseis ja palgaastmed			
	Result:	Regulation			
	Voting result:	10 0 0 1			
		(Accepted)			
5 Auditori määramine					
	Presenter	Kalev, Kurs			
	Draft	Auditori määramine			
	Result:	Decision			
	Voting result:	10 0 0 1			
		(Accepted)			
6 Rahvakohtunikukandidaatide valimine					
	Presenter	Kalev, Kurs			
	Result:	Decision			
	Voting result:	-			
7 Vaba põllumajandusmaa kasutusvaldusse saaja kinnitamise menetluse lõpetamine maatükile nr 1.					
	Presenter	Mati, Põldma			
	Draft	Vaba põllumajandusmaa kasutusvaldusse saaja kinnitamise menetluse lõpetamine maatükile nr 1			

## Transmission



Nr. Kellaeg Title

1	16:03	Ülekande osa 1
2	16:11	Ülekande osa 2
3	16:19	Ülekande osa 3

## Sitting protocol

**15.03.2011 Tabivere Vallavolikogu istung**  
**Istungi kuupäev: 15.03.2011 15:59**  
**Istungit juhatas: Kalev Kurs, Istungi sekretär oli: Laii Aunap**

16:04 saabus Aare Aunap  
16:04 saabus Mati Põldma  
16:04 saabus Kaarel Pärnapuu  
16:04 saabus Liis Härmaste  
15.03.2011 16:05

30.03.2017

Presentation Title

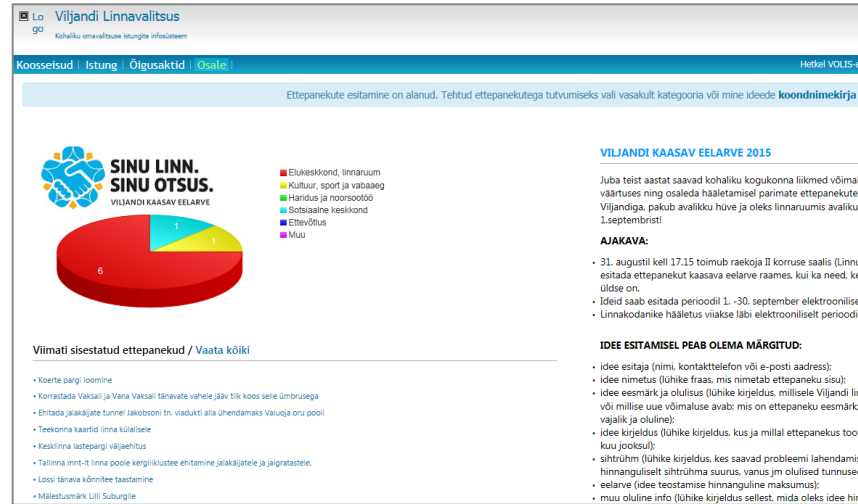


# Functionalities of the VOLIS platform

- Enables full preparation for the council's and its commissions meetings.
- Allows members virtually participate in the council's and its substructure's meetings (via internet) with full rights (incl. voting and taking speech) and real-time overview.
- Offers special citizen's view, which enables public involvement (allows citizens to present proposals, amendments to the drafts as well as give opinion in real-time). Citizen's view also provides a video and sound stream from the meeting of the local council.
- Meeting's secretary can edit all meeting's data in real time. System has ability to write transcript of the meeting.
- VOLIS can be used for surveys of public opinion and decision making (Participatory Budgeting)

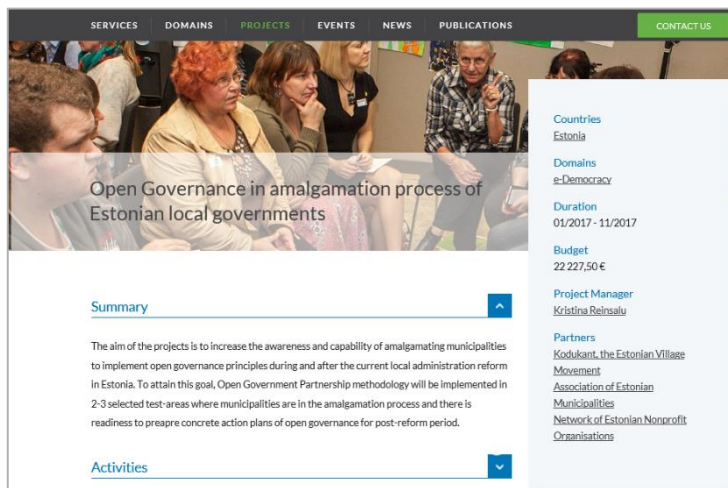
# Participatory Budgeting

- VOLIS is used to vote on ideas proposed by citizens



# New initiatives

- ICT excellence Center of the LGs
- Implementation of the principles of open governance at local level as a result of the administrative reform



The screenshot shows a web page for a project titled "Open Governance in amalgamation process of Estonian local governments". The page has a dark navigation bar with links: SERVICES, DOMAINS, PROJECTS (highlighted), EVENTS, NEWS, PUBLICATIONS, and a green CONTACT US button. Below the navigation bar is a large image of a group of people in a meeting. Overlaid on the image is the project title. To the right of the image is a sidebar with the following information:

- Countries: Estonia
- Domains: e-Democracy
- Duration: 01/2017 - 11/2017
- Budget: 22 227,50 €
- Project Manager: Kristina Reinsalu
- Partners: Kodukant, the Estonian Village Movement, Association of Estonian Municipalities, Network of Estonian Nonprofit Organisations

Below the image, there is a "Summary" section with a blue arrow icon pointing up. The text in the summary reads: "The aim of the projects is to increase the awareness and capability of amalgamating municipalities to implement open governance principles during and after the current local administration reform in Estonia. To attain this goal, Open Government Partnership methodology will be implemented in 2-3 selected test-areas where municipalities are in the amalgamation process and there is readiness to prepare concrete action plans of open governance for post-reform period." Below the summary is an "Activities" section with a blue arrow icon pointing down.

# Thank you!

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